

Incident Response

Mitigate cyber events with proven crisis management

Given the current cyber landscape, companies must have an adequate response to cyber events. Board of Directors inquiries, regulatory and compliance requirements, and the escalating frequency of businesses becoming victims of cybersecurity incidents are just a few reasons for an efficient and effective incident response program.

EVOTEK'S Incident Response service offering helps the customer mitigate negative consequences associated with a cyber-attack. Our team of executives with proven crisis management experience is well-versed in incident response and understands the challenge of leading security programs through an escalating situation that can cost time, money, and brand.

Business Challenge

The consequences of a cyber event has far-reaching effects on an organization's brand and reputation within the marketplace. The results of a cyber event can include service disruptions, regulatory fines, litigation and even paralyze organizational growth.

A Proven Solution

Effective incident response is a mixture of technical capabilities, sound management practices and effective communications. A well-executed incident response reduces the negative consequences associated with a cyber event, reducing the overall cost of the response itself and any ancillary costs associated with regulatory and contractual obligations.

Our method provides clients with a proven methodology of advancing their Incident Response program maturity, while also accelerating program efficiencies. This is accomplished via alignment with the NIST phases of Incident Response: preparation, detection and analysis, containment and eradication, and post-incident recovery.

We build innovative approaches that safeguard our customers from potential damage and prepare them to utilize human capital, tools, and resources to efficiently tackle an incident and minimize its impact on company operations.



Solving Challenges for a Retail Company:

A large national retailer sought to prepare itself for a cyber-attack and mature its Incident Response process. EVOTEK provided its Incident Response service offering to the customer, where a seasoned business executive and a senior engineer worked collaboratively to prepare the customer with an incident response plan that was both strategic and tactical. EVOTEK assessed the current state of the program, uplifted the customer's incident response documentation, conducted discovery workshops, and led the team (both executive and technical) through a company-specific tabletop exercise.

Through this process, EVOTEK closed the gap and matured the customer's response capability, provided a thorough understanding of roles and responsibilities across all enterprise stakeholders, and prepared the customer for a likely event.