

## VMware® Engineering Subscription Save time and gain focus by offloading administrative toil

The EVOTEK VMware Subscription Service is designed to elevate your focus on the key aspects of your operations, rather than be mired in the depths of performing VMware maintenance. Our VMware Subject Matter Experts gain expertise from performing specific tasks most engineers do periodically, sometimes only once a year. Our VMware Engineering Subscription Service matches top VMware talent providing targeted & strategic solutions to automate routine time-consuming tasks. This familiarity leads to smoother processes for your company.



## **Business Challenge**

The challenge facing most businesses regarding VMware maintenance comes down to 3 aspects: talent, technical debt from lack of regular assessment, and time investment due to complexity. VMware environments are highly dynamic over time and can regularly require your top talent to focus on mundane and time-consuming maintenance tasks when they could be focusing their energy on enhancing core business initiatives or innovating new capabilities that bring more value to the business. As budget constraints force technology staff leaders to 'do more with less', the challenge of keeping up with the administration of patching, upgrades, or the tuning that a high-performance and reliable environment demands, becomes exponential. Deferred maintenance increases technical debt which also increases security risks from known bugs or vulnerabilities and can decrease reliability if services go down.

## **A Proven Solution**

The EVOTEK VMware Engineering Subscription benefits the entire business by delivering Healthy & Performant VMware environments and cadence reports. Key stakeholders, in particular, benefit from knowing their VMware environment is fully patched, updated, and managed. Our team will keep VMware environments current, clean, and performant while offloading the effort of doing so. From the Discovery to Transformation Phase, our resources will ensure that all VMware components are brought up to date including hosts, vSphere/vCenter, VMware Tools, and Machine Hardware Versions as well as best practices for subscription management. Automation and self-service capabilities are finalized for repetitive tasks, reducing maintenance overhead.



## **Solving Risks for Healthcare**

EVOTEK recently engaged with a healthcare customer that had accrued significant technical debt around their VMware environments. They did not have appropriate staffing, nor the requisite skills to be effective and proficient. This customer experienced several service disruptions causing outages to life safety systems, exposing them to considerable risk to their brand, trust, and financial standing. Our experts first ran a health check against the environment, producing a detailed Current State Report. They were then able to fully update all VMware software and networking to avoid current/new vulnerabilities from becoming findings on their internal penetration test. An updated vSphere environment also allowed app teams to take advantage of newer VM hardware versions, as well as new capabilities within the stack.